



# 2020 day camps

## FAQs

### *related to COVID-19*

As of May 22, here are the answers to the questions received through the survey sent out on the topic of day camps.

#### QUESTIONS ARE GROUPED INTO GENERAL TOPICS:

- Programming/Proposed activities
- Site
- Administrative management and communications
- Human resources
- Safety, health and well-being
- Attendants for children with special needs

#### CONTEXT

The Association des camps du Québec, in close collaboration with the Association du loisir municipal and the Réseau des unités régionales loisirs et sport du Québec, has prepared a guide for re-launching day camps within the context of COVID-19. The measures presented within the guide are consistent with those applied in school settings and in early childhood centres (CPEs and daycares) and are in keeping with the recommendations put forth by the Public Health Directorate. This guide enables day camp directors to be better equipped to assess the challenges (financial, access to facilities, etc.) related to the opening of day camps, **should this be authorized by the government**. The day camp relaunch guide was published on Friday, May 15, 2020 based on the four key guidelines provided by the Public Health Directorate:

#### 1. Physical distancing

Ensure that participants stay 2 metres apart and set up a physical environment that helps maintain this distance between all individuals.

#### 2. Outdoor activities

Prioritize outdoor activities and use indoor facilities on rainy days only, while always respecting the maximum number of participants for ensuring that social distancing is maintained.

### 3. Limiting physical contact

Minimize direct and indirect contact between individuals, in particular by scheduling activities and games that limit the sharing of non-disinfected materials between participants (balloons, balls, pencils, brushes, scissors, helmets, costumes, bows and arrows, etc.).

### 4. Hygiene measures

Strictly apply and enforce hygiene rules including those related to cleaning and disinfecting the premises, equipment, furniture and sanitary facilities as well as those related to personal hygiene, namely hand washing among participants and staff.

## PROGRAMMING

### Q. What will a typical day look like? What will the children be doing during the day? What types of activities will be permitted?

A. Several different possibilities based on the guidelines provided in the guide approved by the Public Health Directorate were analyzed. The daily schedule for 2020 will be 8:00 a.m. to 4:00 p.m. No daycare services will be offered outside of these hours.

Planned games and activities:

- Activities requiring no material or contact will be prioritized
- If material is required, it will be disinfected and distributed by the camp counsellor

Daily reception:

- Counsellors will greet their groups at locations scattered throughout the day camp site

### Q. Will there be any outings?

A. Outings have been cancelled for the 2020 summer season due to restrictions related to bus transportation and the availability of activities. However, all of the measures required as a result of COVID-19 (new ratios, increased disinfecting, additional sanitary facilities, extra game materials to be purchased, etc.) have resulted in additional costs. Day camp fees remain the same as those announced in March 2020.

### Q. What will the children do on hot days?

A. Activities aimed at cooling the children down have been planned, in accordance with the guidelines provided by the Public Health Directorate. Plus, our counsellors plan to be very creative! ☺ During heat waves, we may also be using certain facilities.

## SITE

### Q. Will parents be allowed to access the day camp facilities?

A. Parents will not be permitted to access the site. You will be informed of the new contact-free procedure for children's arrival and departure before day camp begins.

### Q. How will social distancing be applied?

A. New procedures will be put into place to enforce social distancing. Examples: one-way travel in school corridors, designated entrances and exits on site, signs

and visual cues on site indicating required distancing and direction of traffic flow, identified waiting areas for washrooms, etc.

**Q. Will the public pools be open? How will they be used?**

A. We do not have any information on this at the moment. Once government and public health guidelines allow for the re-opening of outdoor pools, the City of Vaudreuil-Dorion will analyze procedures for ensuring that the pool is used in accordance with these guidelines.

**Q. Will splash pads be open?**

A. We do not have any information on this at the moment. Once government and public health guidelines allow for the re-opening of splash pads, the City of Vaudreuil-Dorion will analyze procedures for ensuring that the pool is used in accordance with these guidelines.

**Q. How will you manage to enforce social distancing on rainy days?**

A. Accommodation capacity was determined based on the ability to respect social distancing standards in the spaces available within each of the day camp sites. Additional facilities will be used this summer in order to ensure the children can remain a distance of 2 metres apart, even when they are indoors.

**ADMINISTRATIVE MANAGEMENT AND COMMUNICATIONS**

**Q. When is day camp registration being held?**

A. Registration begins on the following dates:

Animation Jeunesse Vaudreuil-Dorion  
May 27, from 10:00 a.m. to 6:00 p.m.

L'Air en fête theme-based camps  
May 29, from 10:00 a.m. to 6:00 p.m.

Questions related to the pandemic will be added to the child's health record to be completed upon registration. E.g.: I have read the document explaining the protective measures and I agree to comply with them. I have discussed the document with my child, I have explained to him what the measures consist of and I have informed him of the importance of respecting these measures. I understand and accept that the Animation Jeunesse Vaudreuil-Dorion and L'Air en fête camps cannot guarantee an environment that is free of COVID-19, contamination or contagion.

**Q. Is full payment made upon registration or in several instalments?**

Animation Jeunesse

R. Two options are available upon registration:

- 1) Full payment upon registration
- 2) Payment in four (4) instalments:
  - 1. Upon registration 15% of payment
  - 2. June 20, 2020 30% of payment
  - 3. July 1, 2020 30% of payment
  - 4. July 20, 2020 25% of payment

L'Air en fête

R. Two options are available upon registration:

- 1) Full payment upon registration
- 2) Payment in four (3) instalments:
  - 1. Upon registration 40% of payment

2. June 20, 2020	30% of payment
4. July 20, 2020	30% of payment

**Q. Can I register my child to attend only every second week or half-days?**

A. Registering for half-days is not an option.

For Animation jeunesse, the summer season will be divided into two periods, during which they will keep children in a set group. In accordance with the recommendations of the Public Health Directorate, this will minimize the need for changes.

Period 1	Weeks 1 to 3	June 29 to July 17
Period 2	Weeks 4 to 7	July 20 to August 14

For theme-based camps, it will be possible for parents to register their children for selected weeks. It should be noted that children who are part of the AEF (Air en fête) camp will be placed in groups according to age and will remain part of the same group throughout the week. Note that the multiple camp specialties have been combined into a single program consisting of theme-based activities that can be delivered in a manner that respects social distancing standards.

**Q. My child's Citizen Card is expired. How can I have it updated?**

A. Citizen Cards that expired in March, April, May or June 2020 were automatically renewed until September 15, 2020. For any other request, simply send proof of residence to [loisirsculture@ville.vaudreuil-dorion.qc.ca](mailto:loisirsculture@ville.vaudreuil-dorion.qc.ca) so we can make any necessary changes to your file. Please allow 72 hours for the file to be updated.

**Q. Can we cancel or register our child anytime?**

A. Where AJVD (Animation Jeunesse Vaudreuil-Dorion) is concerned, specific deadlines have been established for registration:

Period 1	Weeks 1 to 3	June 15
Period 2	Weeks 4 to 7	July 6

For theme-based camps, registration is possible until 12:00 noon on the Tuesday preceding the week of the upcoming camp, if space is available.

A 10% administration fee will be applied for cancellations requested after the start of the camps, with the exception of cancellations related to COVID 19 (no administration fee).

**Q. If my child or I get COVID-19 and he is absent from camp for a few weeks as a result, will the fees be refunded for this period of absence?**

A. A 10% administration fee will be applied for cancellations requested after the start of the camps, with the exception of cancellations related to COVID-19 (no administration fee).

**Q. Can I pay fees for certain days on which my child will be present at day camp rather than paying for weekly fees?**

A. To ensure the smooth functioning of the camp, this method will not be offered.

**Q. Where can I find information on L'Air en fête (AEF) and Animation Jeunesse Vaudreuil-Dorion (AJVD) camps?**

A. More detailed information will be available very soon on the City of Vaudreuil-Dorion's Web site: <https://www.ville.vaudreuil-dorion.qc.ca/fr/loisirs-et-culture/activites-et-evenements/camps-d-ete>.

Stay posted over the summer season as more information will be added.

**Q. Do you think it would be possible to open day camps in early June since schools are closed and students are available?**

A. Day camps cannot be opened sooner since this extra time is needed to establish new procedures, provide training to the camp counsellors, set up camp facilities and purchase additional material for the children. Moreover, some of the day camp facilities are currently being used for emergency daycare services.

## HUMAN RESOURCES

**Q. Are the counsellors trained on the new regulations?**

A. The Association des camps du Québec (ACQ) will be providing mandatory training on the COVID-19 context to camp counsellors.

**Q. What kind of supervision will be done to ensure that adequate measures are being followed?**

A. The camps are obligated to respect the regulations established by the Public Health Directorate, which means that all of their employees will be required to comply with these regulations. Supervision will be done by the individuals in charge of each camp site.

## SAFETY, HEALTH AND WELL-BEING

**Q. What sanitary measures will be taken?**

A. Starting the 1<sup>st</sup> day of camp for each period of the summer (Period 1 and 2), hygiene rules will be explained to the children. Signage will also be put in place to help ensure compliance with both health and social distancing regulations.

Sanitary stations will be added at the site entrances and near the different outdoor activity areas. Hand washing will be mandatory several times a day while at camp. Protocols for cleaning and disinfecting the premises and equipment will be established for each camp site.

You will be provided with Instructions regarding the storage of participants' personal belongings before camp begins. The ultimate goal is to keep the movement of items between camp and home to a minimum.

Facilities will be disinfected at least three (3) times a week.

**Q. What will you do if a child shows symptoms of COVID-19?**

A. A special room containing personal protective equipment will be reserved for isolating individuals who show symptoms of COVID-19. A contact must be available at all times to pick up a child showing symptoms of COVID-19. Discussions are

currently underway to determine the specific procedure to follow in the event of an outbreak of the virus on a camp site.

**Q. How can the rules be enforced with children?**

A. The code of conduct will be adapted to the situation and to the hygiene measures prescribed by the Public Health Directorate.

**Q. How many children will be assigned per camp counsellor?**

A. Groups will remain unchanged (per summer period for AJVD | per week for AEF). Children will be grouped based on their age on September 30, 2019. The ratios applied are those established by the Public Health Directorate:

5-6 years of age	1 counsellor / 5 children
7-8 years of age	1 counsellor / 7 children
9-15 years of age	1 counsellor / 10 children

**Q. How will you manage things if the pandemic continues?**

A. Discussions are currently underway with the CISSMO to determine the specific procedure to follow in the event of an outbreak of the virus on a camp site.

**Q. How will first aid be administered among children?**

A. Counsellors will use required protective equipment to administer first aid (mask, visor, gloves).

**Q. Will outdoor structures be disinfected?**

A. We do not have any information on this at the moment. Once the government and Public Health Directorate allow play structures to be re-opened, the City of Vaudreuil-Dorion will analyze the procedures for using these structures in accordance with set standards.

**Q. Will the children be wearing masks?**

A. For the moment, wearing a mask is not required and families can decide what the best option is for them.

**Q. What methods will be used to cool the children off and ensure proper hydration?**

A. Water fountains will be available but reserved exclusively for bottle filling. Signs and waiting areas will be posted nearby.

**ATTENDANTS FOR CHILDREN WITH SPECIAL NEEDS**

**Q. My child has an attendant. Will he have access to services this summer?**

A. The facilitated access program for children with special needs will be offered this summer.

Specific support measures have been issued in a guide designed by the Association québécoise pour le loisir des personnes handicapées. These measures will be implemented this summer.

**FREE OUTDOOR PLAY (TERRAINS DE JEUX GRATUITS)**

**Q. How does Free Outdoor Play work?**

A. In an effort to support the families of Vaudreuil-Dorion, the City, in collaboration with Animation Jeunesse, wishes to offer its citizens a free outdoor play animation service, which would be offered in identified neighbourhood parks for a duration

of 3 hours per day, from Monday to Friday, to entertain children who will not be attending camp this summer. The objective of this service is to offer an alternative to day camps, while meeting the needs of families, given that the number of places available in day camps is limited and that some parents will have the option of working from home. In the event of rain, the animation services are cancelled.

**Q. Who is free outdoor play intended for?**

A. Free outdoor play will be open to all children of elementary school age. However, the targeted clientele is children in Grade 3 to Grade 6.

**Q. Are parents required to be present at the park with their children?**

A. Parents are not required to be present. However, this particular service does not provide the same level of care as paid day camps. Children are free to arrive and leave whenever they wish.

**Q. Is registration required beforehand?**

A. Although the service is free, online reservation is required to ensure that social distancing standards imposed by the Public Health Directorate can be followed.

## QUESTIONS, COMMENTS AND SUGGESTIONS

If you have any questions, comments or suggestions concerning the Animation Jeunesse Vaudreuil-Dorion day camps or the Air en fête theme-based day camps, feel free to write or phone us.

By email: [loisirculture@ville.vaudreuil-dorion.qc.ca](mailto:loisirculture@ville.vaudreuil-dorion.qc.ca)

By telephone: 450 455-3371, extension 2350

*Thank you for your cooperation and have a great summer!*