



Vaudreuil-Dorion

**PRESS RELEASE**

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## **Digital Citizen Cards now accessible through Citizen Portal**

**Vaudreuil-Dorion, April 21, 2022** – The City of Vaudreuil-Dorion is pleased to announce that the Digital Citizen Card is now available on the Citizen Portal. This new feature will allow residents to access their card and those of their family members from their mobile phones. It will also simplify the application and renewal process for Citizen Cards since people will be able to do it from their account instead of having to travel to a municipal building.

In order to obtain their new Digital Card, citizens will first have to create an account on the Citizen Portal, accessible from the City website's Home Page, if they have not already done so, or via the bciti+ application on their smartphone. They will then be able to link their existing Citizen Card or apply for a card by providing two different pieces of identification including proof of residence and photo ID. The entire process can be done online, without having to leave home. This module of the Citizen Portal also allows you to manage any cards belonging to members of the same family.

«The Digital Citizen Card is one of the key elements of the Citizen Portal. This feature will make it easier for families to access many of our services. Parents, for instance, will no longer have to share their children's card every time they accompany them to the library, the arena or the pool, for example, since they will both have the electronic version on their phones,» said Mayor Guy Pilon.

Remember that the Citizen Card is available free of charge for all residents and that it is required, among other things, for registration to activities, drop-in sports, swimming lessons, etc. People who wish to do so will be able to continue using the printed version of their card, which can be obtained from two locations, either at the Municipal Library (51, rue Jeannotte) or the Recreation and Culture Department (3093, boulevard de la Gare, room B-230).

### **About the Citizen Portal**

The Citizen Portal was launched in January 2021. Citizens who sign up can benefit from the following features:

- Sign up for notices issued by the City, including Winter parking ban notifications
- Submit a request
- Check the condition of sports facilities, such as rinks and trails at Harwood Nature Park
- Consult the event calendar
- Reply to surveys and public consultations.

To sign up to the Citizen Portal: [ville.vaudreuil-dorion.qc.ca](http://ville.vaudreuil-dorion.qc.ca), Services to Residents/ Online Services / Citizen Portal. On the same page, citizens will find video tutorials specially designed to guide them in setting up their account. A direct link to the Portal is also available on the Home Page of the City's website.