

FOR IMMEDIATE RELEASE

Launch of the Vaudreuil-Dorion Citizen Portal

Vaudreuil-Dorion, January 25, 2021 – The City of Vaudreuil-Dorion is pleased to announce the launch of its Citizen Portal, a safe and personalized gateway for all citizens available right from the City's website. This new communication channel aims to establish a more direct link with the population, who, once all phases of the project are completed, will have easy and personalized access to the online services they use. The Citizens' portal is among the actions to be carried out as part of Vaudreuil-Dorion's Strategic Planning 2020-2025.

Presently, residents are being urged to register in order to receive notices via email, text message or mobile phone on topics that are of interest to them (parking, emergency notices, collection information, activities and events, regulations, employment, municipal work projects, etc.). They will also have the ability to reply to digital surveys, make requests and consult the activity calendar. These capabilities will be followed by the implementation of a digital citizen card, online tax payment, an automated emergency call system, registration for activities, applications for permits and more.

Citizens will be able to enter their personal online space from their computer but will also be able to download the bciti+ mobile app from the App Store or Google Play. "The implementation of this tool will be gradual, but already, the notification system will allow us to reach people according to the type of communication they prefer and the topics they are interested in. With the addition of the other modules, it will become easier for citizens to interact with their City because many of the services they use will be available at one single location: Registration for workshops and conferences, taxes, applications for permits, etc.," commented Mayor Guy Pilon.

To register for the Citizen Portal, go to ville.vaudreuil-dorion.qc.ca, Services to Residents / Online Services / Citizen Portal.

