



Vaudreuil-Dorion

PRESS RELEASE

L'avenir est ICI

FOR IMMEDIATE RELEASE

The City of Vaudreuil-Dorion ready to start up its citizen portal project

Vaudreuil-Dorion, April 8, 2020 – During the council meeting of April 6, the City of Vaudreuil-Dorion awarded B-Citi Solutions Inc.—a firm specialized in digital platforms for smart cities—with the contract for creating its citizen portal. Accompanied by the professionals from B-Citi, the City staff assigned to the project will begin implementing the new project shortly.

Included as part of the City's Web site, this portal will serve as a gateway through which citizens can access their personal files as well as gain automated access to City services, quickly and easily. The project will be carried out in several phases.

Ultimately, citizens will be able to update their profile, receive notices, make requests, respond to digital citizen consultations, register for activities, apply for permits as well as access their library file, personalized calendar and municipal taxes.

Citizens will be able to access their personal space from their computer but will also have the option of downloading the BCITI app in the App Store or Google Play. In emergency or crisis situations such as the one we are experiencing at the moment, the tool will prove highly useful for quickly reaching citizens using the option that suits them best.

“This new personalized online space will help citizens by grouping different services together in a central location. For us, it is a way to establish a direct link with them, most notably through digital consultations. This platform will most certainly facilitate dialogue between the City and the community,” stated Mayor Guy Pilon.

The citizen portal will be officially launched in the next few months, once the first phase has been completed.